

# The new EU Directive for the electricity market

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# The new EU Directive

## Why is this Directive needed?

- Decarbonization → (Mostly) variable, distributed, RES generation
- New forms of consumer participation
- Cross-border cooperation

## Time-plan

- Nov. 16: Draft Directive/Clean Energy Package
- Jun.-Dec. 2018: Trilogue negotiations (Council, Parliament, Commission)
- Mar. 2019: Parliament vote
- 2019: Adoption by the Council

# Retail prices: Competition & vulnerable customers



Market based supply prices. Effective competition between suppliers to determine the retail prices.

As derogation, regulated prices or other public interventions still possible. But under specific conditions and with a time-plan for review (Jan. 2022, Jan. 2025)

Concept of vulnerable customers → Member States.  
High levels of consumers protection.  
Provide benefits to social security system/energy efficiency.

# Consumer protection



Basic contractual rights.

Switching fees not allowed. Early termination fees allowed.

Data protection and data security. Processing of personal data in accordance with EU Regulation 2016/679. Authorization, certification, supervision of parties managing data.

Right to out-of-court dispute settlement.

Energy ombudsman/consumer body/regulatory authority.

# Consumer empowerment



Choice for dynamic price contracts.

Comparison tools: At least one such tool in each Member State.

Active customers:

Operate directly or through aggregators

Prosumers (sell self-generated electricity)

Participation in flexibility and energy efficiency schemes

Cost-reflective, transparent network charges

Financially responsible for imbalances

# More consumer empowerment



Citizens energy communities: Free to access all electricity markets. Responsible for imbalances. Treated as active customers.

Demand response through aggregation.

Smart metering (shall assist the active consumers participation in electricity markets)

**Thank you for your attention!**

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